October 8, 2003

CTRL Systems, Inc. 1004 Littlestown Pike, Suite H Westminster, MD 21157

Subject: CTRL UL101

The CTRL UL101 ultrasonic inspection system has saved our company significant time and maintenance costs. It has also prevented a great inconvenience for the tenants of a 60-year old apartment building for which we perform facility maintenance. For over three weeks, we had been aware of two underground water leaks in the building's plumbing system. The piping runs under the concrete on the floor of the first level of the building underneath several apartments. The general location of location of the leak was known; however, several methods that we tried failed to locate the leak.

With the CTRL UL101, the exact location of the underground water leak was pinpointed in less than 3 minutes. Using the UL101 in scan mode with the large concentrator attachment, we had scanned the general area where the pipes ran beneath the floor. The leaking sound was obvious when passed over with the UL101.

After opening just a small area of the floor where the leak had been detected, a leak was revealed approximately 1/16 inch in diameter, approximately 8 inches below the floor surface. Continuing the inspection with the UL101 led to the discovery of the second leak, which was located in the wall area that separated the bathroom and kitchen. The leak and exact location was verified by using the UL101 with solid probes in contact with nearby water pipes. By pinpointing both of these leaks with the UL101, we were able to avoid large-scale excavation to the floor of the tenant's apartment, save considerable time and inconvenience, and avoid the possible cost of re-piping the building.

We are very impressed with CTRL Systems' technology and the support we received in solving this problem. We look forward to finding other areas and applications for which the UL101 can be used for trouble-shooting and leak detection.

Sincerely,

Maintenance Engineer