

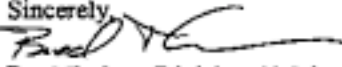
September 2004

Dear Sirs or Madam:

I have worked with CTRL Systems, Inc. for the past two years for the integration of an ultrasonic predictive maintenance program at each of our facilities. Not only has CTRL provided us with a quality program, the products they have provided are superior in every way. Each product performs admirably well, meeting all of our expectations. Additionally, the program helps us make sure the sensors and software are being utilized effectively for the most benefits.

Training provided by CTRL, as well as their effective development of a training manual from numerous on-site visits, has helped me become an expert in the field. With their attention to making sure I knew what I was doing, I can now train others. Each month, I now spend time training our facility maintenance managers and their staffs. CTRL keeps in touch on a regular basis to make sure all of our needs are being met. And with more than fifty facilities in our organization, the attention given each one is a major thrust in the relationship we share with the staff at CTRL.

Sincerely,



Brad Trahan, Divisional Maintenance Manager

INTERNATIONAL  PAPER

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